Atrium Health finds help to migrate to cloud AND manage its legacy environment

Atrium Health is a major US-based healthcare provider in the South with more than 70,000 employees across 42 hospitals, over 30 urgent care centers and more than 1,500 care locations.

Requirements

Atrium was aggressively migrating application workloads from premise-based to cloud hosting models. This required diverting internal IT resources with institutional knowledge of their business and applications, leaving a void to continue day-to-day IT engineering, operations, and administration support of existing systems. Atrium initially requested individual contractors to fill these roles, which would have burdened IT managers to onboard, train and oversee each of these individuals – straining already stretched IT management.

Approach

Celsior Technologies proposed and delivered an "as a service" solution approach which offloaded the customer's IT management burden. A curated team of skilled professionals covering each of the needed functions was provided, with Celsior overseeing the onboarding and ongoing oversight and support of the team, including monthly program-level progress, status, issues reporting, and action plans to the customer. Scope of services encompassed Windows server, cloud, and storage administration; Active Directory and messaging support; network operations; and IT Service Management engineering.

Business Benefits

Celsior's solution enabled Atrium to focus its critical resources on its aggressive migration to the cloud while leveraging Celsior to alleviate the burden of maintaining existing systems and operations:

- Transition into steady state was completed within 30 days and with **minimal impact on Atrium's IT management time or effort**

- Fixed-price, as-a-service convenience and predictability with SLAs resulted in a savings of $80,000 compared to contracting individuals

- Reduced risk and greater success of the in-scope engineering, operations, and administration functions via Celsior's ongoing oversight and program status reporting

- Client able to refocus their own IT resources from time-consuming operations tasks to more strategic IT cloud imperative